



BUSINESS PHONE SYSTEMS

A complete cutting edge phone system for your business

At Network Telecom we have a wealth of experience in helping clients to choose the right business telephone system for them.

Understanding your business needs, issues and opportunities is absolutely key to how we configure your telephone system and make best use of features available. What's important is that our affordable business phone systems provide an easy way to make your workforce more available and more efficient.

Focused on providing complete flexibility we can deploy a combination of IP, digital or analogue handsets to suit different requirements and to meet the needs of future expansion, moves and changes.

Whether your company requires a complex multi-site solution with mobile and remote workers, or a single standalone office solution we have a system to fit your requirements. The modular design of our telephone system platforms means that there is a solution with the same 'feature rich' functionality for every size of business.

Having partnered with respected, market leading vendors such as Samsung, Panasonic and Polycom, we're able to provide a fully bespoke phone system package for your business needs.

Whether it's an ergonomically designed desk phone, a cordless phone to allow you to be contactable throughout your office, or a headset to keep your hands free, we have the phones to meet your business needs. Whatever system and handsets you choose; we'll configure them for you so that they're ready to use straight out of the box.

As one of the UK's leading independent providers, we're able to supply a complete 'one stop shop' business telephony solution, including hardware, installation, maintenance and lines and calls, all for one fixed monthly cost.



KEY FEATURES:

- Call Forwarding
- Call Transfer
- Conference Calling
- Personal, System and Extension Directory
- Auto Attendant
- Call Park
- Do not disturb
- Speed Dial
- Hunt Group
- Call Waiting
- Calling Line ID

INCLUDED AS STANDARD:



COMPUTER TELEPHONY INTEGRATION (CTI)

- Number of calls waiting to be answered
- Ring time of longest waiting call
- CLI's of waiting calls which you could look-up on a database
- CLI's of calls in progress so you could see who your extension users are talking to
- Extension status, what's happening on each extension right now



CALL RECORDING

- Resolve disputes and protect your business and staff with recorded evidence
- Improve employee performance and customer satisfaction
- Detect or deter security breaches and inappropriate calls
- Coach your employees with examples of high and low quality calls
- Learn about your customers & their response to marketing campaigns



CALL MANAGEMENT

- Improve employee performance and customer satisfaction
- Detect or deter security breaches and inappropriate calls
- Identify missed calls and potential missed revenue
- Visualise what is happening in your business
- Identify peak times, days, hours or seasons
- Spot bottlenecks or under performing staff



ADVERTISING ON HOLD

- Psychologically reduce the on hold time
- Minimise caller hang up rates
- Promote products and services
- Enhance your corporate image
- Motivate customers towards purchases
- 100% target market accuracy

**Would you like to find out about how our Business Phone Systems can help your business?
Why not call Network Telecom today to arrange a free consultation?**

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 **NETWORK TELECOM**
TRANSFORMING BUSINESS COMMUNICATIONS